



## FREQUENTLY ASKED QUESTION

### **What are NINFAS extensions made of?**

NINFAS extensions are made of 100% Remy human hair. Remy hair is considered by industry professionals as the finest quality of human hair extension.

### **Will NINFAS extensions damage my hair?**

No, your hair will not be damaged as long the extensions are applied correctly by a NINFAS-certified hair care professional and are taken care of properly.

### **How many extensions do I need?**

The average head of hair takes between one to three packs. However, depending on the length and thickness of the wearer's hair, this may vary. If unsure, take the recommendations of your NINFAS-certified hair care professional.

### **What color should I get?**

We have over 35 different colors to choose from. NINFAS extensions are available in a wide variety of shades, dimensions, and multi-tone effects. For a complete list of our colors, download our available colors PDF. You can also purchase a color ring to help you make your decision.

### **Do you sell NINFAS extensions to the public?**

NINFAS hair extensions and hair care accessories are sold through NINFAS distributors and hair salons nationwide. For more information email us at [info@ninfas-hair.com](mailto:info@ninfas-hair.com)

### **Can I reuse the extensions?**

Yes, NINFAS extensions can be reapplied up to three times.

### **How long does each application last?**

Once the adhesive strip is no longer at the scalp, it's time to reapply the extension. Each application lasts between six to eight weeks, depending on how fast the wearer's hair grows.

### **How long does it take to apply NINFAS extensions?**

The application can take 15 to 60 minutes, depending on the number of packs required.

### **How do I take care of the extensions?**

For a complete list of hair care instructions, please consult your NINFAS distributor or NINFAS-certified hair care professional. Some quick tips include always using our NINFAS extension soft bristle brush, washing with a high quality shampoo and conditioner, and using NINFAS extension removal spray.

### **How can I style the extensions?**

Think of NINFAS extensions as your own hair. You can style your hair as you would your natural hair – from blow drying to flat-ironing to curling.

### **Can I brush my hair?**

NINFAS hair extensions can be brushed just like your natural hair. We recommend using our NINFAS hair extension brush. When brushing, hold the hair at the roots and brush from the tips working up.

### **Will I only be able to wear my hair down?**

When applied by a NINFAS-certified hair care professional, the extensions will be strategically placed to mimic the flow and movement of natural hair. You can wear your hair in a ponytail or updo and part your hair as you wish.

### **Can I dye my hair extensions?**

We offer a wide range of colors, shades, and dimensions, so you should be able to find extensions to match your color. But if dyeing cannot be avoided, we recommend you only use a demi-permanent color and testing on a small strand to make sure you get the desired results.

### **How should I wear my hair to sleep?**

We recommend wearing your hair in a low ponytail or braid.

### **When should I remove the extensions?**

The extensions can be removed and reapplied every six to eight weeks or when the adhesive strip is no longer at the root/scalp.

### **How do I remove the extensions?**

The removal of NINFAS extensions must be performed by a professional stylist, using the NINFAS removal spray. The removal spray breaks the bond of the adhesive strip and allows the extensions to be easily removed.

### **Can I substitute the NINFAS removal spray with another spray?**

NINFAS removal spray is specifically formulated to work with NINFAS hair extensions. To preserve the quality of the hair and ensure they can be reused, use only NINFAS spray.

## **GENERAL TIPS**

- Brush your hair frequently with a soft bristle brush to remove tangles. Start at the ends and work your way to the top, brushing in a downward motion.
- Wash your hair with high quality shampoo after exercising or using hair products to avoid buildup.
- Do not use conditioners or other hair products in excess. This can lead to buildup and tangling. NINFAS hair extensions are made of Remy human hair and do not require a lot of hair products to maintain. If required, use a clarifying shampoo to remove buildup.
- Extension application and removal must be done by a NINFAS-certified hair care professional.
- Wear your hair in a low ponytail or braid during exercise or sleep.
- Avoid products with high oil or alcohol content near the roots.